



Terms of admission

Tickets are sold subject to the theatre's Terms of Admission, detailed below.

1. The Theatre/Producer reserves the right to make any alterations to the advertised programme and/or cast member(s), without being obliged to refund or exchange tickets.
2. Complaints about factors affecting your enjoyment of the production should be made to the Theatre's Duty Manager promptly, either before or during the performance. The Duty Manager will endeavour to assist you however, if you wish to make a complaint after the event, please do so in writing.
3. Noisy or disruptive children may be asked to leave the theatre.
4. Violent or obnoxious behaviour, including that caused by excess consumption of alcohol, will not be tolerated and will result in the patron/s being asked to leave. The Theatre reserves the right to take appropriate action to enforce this right; in such circumstances no refund will be due.
5. Recording of the production is strictly prohibited. The theatre reserves the right to request that any unauthorised recording or images be deleted before leaving.
6. The use of digital devices, including mobile phones, is prohibited during the performance. Please ensure all devices are disabled before the start of the show.
7. Smoking, vaping and the use of e-cigarettes is not permitted in the theatre
8. The consumption of personal food and drink is not permitted in the theatre.
9. The theatre reserves the right to provide alternative seats to those stated on your ticket to no less than equal value.

Thank you!